

# Limited Warranty

TLink warrants the TLink GPS Watch and accessories to be free from material defects in materials and workmanship, under normal use, for one year from the date of original purchase. Defects that have resulted from improper or unreasonable use (by reference to what the product is intended to be used for, accidental damage, damage due to excess moisture, insects, lightning, power surges or other Acts of God, or any tampering, alteration or modification to the device by anyone other than TLink or an authorized reseller are not covered. TLink will, at its discretion, repair or replace with a comparable product, at no charge to the customer for parts or labor, so long as customer is responsible for shipping costs. Products may be new, refurbished or reconditioned and are warranted for the unexpired period of the original purchase, or 60 days from shipment, whichever is greater. Any products replaced become the property of TLink.

All other products available on the TLink Marketplace website and/or other affiliate support sites shall have the following Limited Warranty conditions;

## Shipping

Original shipping charges are not refundable

## Defective Products

Any defective product may be returned to us outside of the 30 day window so long as it is still within the manufacturer's warranty period.

## Manufacturer's Warranty

Many products include information regarding the manufacturer's warranty and/or may be found online. Any warranty claims will be at the discretion of the manufacturer and will not be determined by Pro Am Golf USA. Please contact us prior to returning and items for warranty consideration.

## Partial Shipments

Many times orders may ship in multiple packages and will sometimes arrive days apart. Please log into your account and check the status of your order prior to reporting a shortage.

## Damages

If you receive a damaged item please save the shipping carton and contact Pro Am Golf immediately. Do not send the broken item back to us unless instructed to do so by a customer service representative. Claims for damaged goods must be made with UPS within 10 days of the invoice date.

TLink does not warranty any items purchased through unauthorized dealers on eBay or other online stores. WHERE PERMITTED, THE PROVISIONS OF THIS LIMITED WARRANTY ARE IN LIEU OF ANY OTHER WRITTEN WARRANTY, WHETHER EXPRESS OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

IN NO EVENT SHALL TLINK BE LIABLE FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES. SOME PLACES DO NOT ALLOW LIMITATIONS ON THE EXCLUSION OR LIMITATION OF LIABILITY TO SPECIFIED AMOUNTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

To obtain warranty service for you GPS Watch, contact TLink, with your order number to receive shipping instructions and an RMA tracking number. Return your device and/or other products, freight prepaid, along with the original sales receipt which is a required proof of purchase for warranty repairs, with the RMA tracking number written on the outside of the package, and mail to TLink.

Please have your order number available when contacting and/or your customer number, the email address entered on the order, and the billing address on the order. Once the merchandise is received we will credit the card that the original order was placed on.

We will **NOT** accept return items shipped to us C.O.D.

If you wish to return an item the same process will be followed but you will get store credit. With the exception of the TLink GPS Watch which has a 30 days unconditional return period. ([INSERT RETURN POLICY LINK](#))

We apologize for any inconvenience, but we cannot accept returns on items after 30 days.

## Obtain Warranty Service in 2 Easy Steps

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### Get an RMA Number

Email Product Support to request a RMA number. You will need the device serial number (if applicable), order number (if available) a return shipping address and a daytime phone number.

Email: [support@GolfTLink.com](mailto:support@GolfTLink.com)



### Send Us the Device

Along with the RMA number, Product Support will give you a **dock or suite number** to include in the shipping address. Ship the device (insured) to the following address. It is very important to include your RMA number and the assigned dock/suite number.

TLink Golf Inc.

**Last Updated: August 25, 2017**